

#### **ForsMarsh**



# How to Employ People with Refugee Status at Head Start

Despite the fact that people with refugee status are authorized to work in the United States, they face many barriers to employment. If you can help applicants who are refugees overcome these barriers, your program could benefit considerably.

## The benefits of employing people with refugee status include:

- ✓ People with refugee status are ready to work. They are immediately and permanently authorized to work in the United States. They do not require visa sponsorship.
- People who are refugees and also of working age are plentiful. Over three-quarters of people with refugee status are of working age (ages 25–64); not even half of the U.S.-born population is of working age.<sup>1</sup>
- People with refugee status undergo more intense background checks than typical employees. They have been thoroughly vetted by the U.S. Department of State and the Department of Homeland Security.
- ✓ People with refugee status tend to be highly motivated, flexible, and committed employees. They possess a range of skills and backgrounds, are willing to work different shifts, and often stay with their employers for longer than other employees.<sup>2,3</sup> Head Start programs with staff who are refugees report their appreciation for their staff's willingness to work hard.<sup>4</sup>
- People with refugee status are diverse. They bring a range of perspectives, worldviews, and diversity. Hiring staff members with refugee status can lead to increased enrollment of children who are refugees.<sup>5</sup>
- Hiring people with refugee status can come with tax benefits. Your program may qualify for federal tax credits through the Work Opportunity Tax Credit if you hire a refugee who receives Temporary Assistance for Needy Families (TANF) or Supplemental Nutrition Assistance Program (SNAP) benefits.

## Employment barriers for people with refugee status you can help overcome

People with refugee status may not be accustomed to the job application and interview process. Thoroughly explain your program's hiring process and what to expect in an interview.

Some people with refugee status could have trust issues owing to their challenging and even traumatic pasts. Reassure job applicants with refugee status that you will not keep or misplace any of their documents; they can be hesitant to share documents if they do not have multiple copies.

Head Start requires that all potential employees pass a background check, including people with refugee status.

Qualified applicants with refugee status may have gaps in education or employment. Because they had to flee their home countries, they may have had to abandon their studies or

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https://www.newamericaneconomy.org/wp-content/uploads/2017/06/NAE\_Refugees\_V5.pdf

<sup>&</sup>lt;sup>2</sup> https://www.lirs.org/wp-content/uploads/2023/09/Tent\_Guidebook\_FINAL.pdf

https://www.tent.org/wp-content/uploads/2021/09/TENT\_FPI-Refugees-as-Employees-Report.pdf

<sup>&</sup>lt;sup>4</sup> Listening session notes.

<sup>&</sup>lt;sup>5</sup> https://www.migrationpolicy.org/sites/default/files/publications/FCD-Morland-FINAL.pdf

careers, which they were likely unable to resume while displaced in refugee camps. They also may lack proof of their educational attainment or previous employment. People with refugee status often arrive in the United States with little more than the clothes on their backs; they likely had to leave behind their diplomas, certificates of study, and letters of reference when they fled their home country. Work with their refugee resettlement agency case manager, if they have one, to help track down this information.

Many people with refugee status will have an employment specialist or similar staff person assigned to them, specifically to help with employment. You can ask the refugee resettlement agency if they employ such a person and how to get in touch, so you can work together.

People with refugee status may have limited English proficiency. But many come to the United States speaking some English, and their English skills quickly improve. If your program offers English as a second language classes, reassure job applicants with refugee status that Head Start offers them. Work with their refugee resettlement agency case manager (or employment specialist), if they have one, to help with translations/interpretations.

### Know your responsibilities as an employer and recipient of federal funding

Federal law requires Head Start programs (as recipients of federal grant funding) to be <u>equal opportunity employers</u>. That means you can't treat job applicants and employees unfairly on the basis of:

- Race
- Color
- Religion
- Sex (including pregnancy, gender identity, and sexual orientation)
- National origin
- Age (40 or older)
- Disability
- Genetic information

It's also <u>against federal law</u> in the United States for employers, including Head Start, to treat job applicants and employees unfairly because of their:

- Citizenship status
- Immigration status
- National origin



Figure 1. Section 1 of Form I-9 that all employees must fill out

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#### People granted refugee status in the United States have a right to work.

#### Form I-9 and E-Verify guidance

Federal law requires every person who works in the United States to fill out <u>Form I-9</u>. That includes people granted refugee status.

Social Security numbers. A person granted refugee status might not have a Social Security number at the time they apply and accept a job. They can leave the space blank (See Figure 1). But they should amend their Form I-9 once they get their Social Security number. If you use E-Verify, wait to create the E-Verify case until the worker has received a Social Security number. People with refugee status can work while they wait for their Social Security number.

Citizenship/immigration status. A person granted refugee status should put a checkmark next to "4. A Noncitizen" and write "NA" in the space where it asks for the expiration date of their authorization to work. People with refugee status are permanently authorized to work.

LIST A currents that Establish Soth Identity and Employment Authorization Documents that Extablish Empl ents that Establ t. U.S. Passport or U.S. Passport Card outlying possession of the United St provided it contains a photograph or information such as name, date of t gender, height, eye color, and addis- Permanent Resident Card or Alten Registration Receipt Card (Form I-551) (TO NOT YALK) FOR EMPLO Foreign passport that contains a temporary H551 stamp or temporary H551 printed notation on a machine-readable immigrant visa. (2) VALID FOR WORK ONLY WITH INS AUTHORIZATION 2. ID card issued by federal, state or local (I) VALID FOR WORK ONLY WITH DHS AUTHORIZATION name, date of birth, gender, height, eye color and address Employment Authorization Document that contains a photograph (Form I-76) For an inclividual temporantly authorized to work for a specific employer because of his or her status or parote: 4. Voter's registro Original or cutfilled copy of birth or 5. U.S. Military card or draft rec . Foreign passport; and Form I-94 or Form I-94A that has the following: 6. Military dependent's ID card (1) The same name as the passport, and (2) An endoceners of the individual's status or parote as long as that period of ordiomenant has not yet experied and the proposed employment is not in conflict with any excitations or initiations identified on the form. 5. U.S. Citizen ID Card (Form I-197 Driver's icense issued by a Canad government authority For persons under age 18 who are unable to present a document listed above: Passport from the Federated States of Micronesia (Flittl) or the Republic of the Micronesia (Flittl) with Form 1-94 or Form 1-94. Intigating nonimingrant admission under the Compact of Free Association Settlewen the United States and the FSM or RMI. 18. School record or report card 15. Clinic, doctor, or hospital rec 12. Day-care or nursery school record

Figure 2. Acceptable documents for proving identity and permission to work

Proof of identity and permission to work. Form I-9 lists many documents applicants can use to confirm their identity and permission to work (see Figure 2). Head Start can't ask applicants to provide:

- A specific document, even if the Head Start program uses E-Verify
- More documents than are required
- Different documents than are required

Head Start can't reject any documents applicants provide that reasonably appear to be genuine.

If a document an applicant wants to use is lost, damaged, or stolen, they can provide the receipt to replace it from the agency that gave it to them. They should provide the replacement document within 90 days.

#### For more information

Learn more about the employment rights of people with refugee status at

www.justice.gov/crt/immigrant-and-employee-rights-s ection.

Learn more about the kinds of documents people with refugee status can use to prove identity and permission to work at

www.uscis.gov/i-9-central/form-i-9-resources/handbook-for-employers-m-274/70-evidence-of-employment-authorization-for-certain-categories/73-refugees-and-asylees.

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